



### **IMPORTANT ANNOUNCEMENT**

Effective Tuesday June 1, 2010 Occupational Eyewear Network (OEN) will be managing the Total Health Care USA Commercial Vision Benefit. OEN will be responsible for eligibility, claims questions, claims payment and Commercial provider contracting. Initially all of our current vision care providers are in the program. New providers will be added in the coming months.

Any inquiries regarding vision services for Total Health Care USA's commercial products rendered on or after June 1, 2010, should be made to Occupational Eyewear Network. Their toll free number is 877-799-0220. Claims incurred for services on or after June 1, 2010 should be submitted to:

Occupational Eyewear Network, Inc  
Attention: Total Vision Claims Processing  
3824 Thirteen Mile Rd  
Warren, MI 48092

Claims sent to Total Health Care in error will be denied. The denial will to advise to submit to the above address.

Total Health Care will continue to provide vision care to our Medicaid, MICHild and Individual members.