



NEW PHARMACY BENEFIT MANAGER
Effective October 1, 2011

Effective October 1, 2011, Total Health Care is excited to welcome **Catalyst Rx** as our Pharmacy Benefit Manager. Catalyst Rx is a full-service pharmacy benefit management company committed to innovation, efficiency and superior service. We are confident this change will benefit our members and providers, with no disruption in the services currently provided.

USEFUL PHONE NUMBERS:

Catalyst Prior Authorizations ~ 1-877-634-9202

Prior Authorization fax ~ 1-888-852-1832

CVS Caremark Specialty Pharmacy ~ 1-800-237-2767

Specialty Prior Authorization fax ~ 1-800-323-2445

Total Health Care ~ 1-800-826-2862

Prior Authorizations

- Fax the completed Catalyst Prior Authorization form to 1-888-852-1832
- For request and/or questions regarding prior authorization, contact Catalyst Rx at 1-877-634-9202
- Prior Authorization forms are also available at totalhealthcareonline.com, click providers and then click the appropriate prior authorization form.

Specialty Pharmacy

- THC will continue to utilize CVS Caremark services for specialty medications.
- Fax the completed Specialty Prior Authorization form to 1-800-323-2445
- For questions regarding Specialty Pharmacy medications, contact CVS Caremark Specialty Pharmacy at 1-800-237-2767.

Catalyst Mail Order Services

- Available to employer sponsored members
- Existing mail order prescriptions will continue without disruption
- For new mail order prescriptions, contact Prescriber Assistance at 1-866-834-0449.

