CLAIM STATUS FORM

TO: Claims Department FAX #: (313) 871-6407

FROM: FAX #: ( ) _____

Your Phone # ( ) _____ Date: _____

ACCT. #	PATIENT'S NAME	ID #	CHARGES	DATE OF SERVICE	PROVIDER/ GROUP NAME	RESPONSE

Total Health Care's investment in new technology has streamlined the claim payment process. This new system allows us to pay claims faster and with improved accuracy. The average claim is now paid within six days of receipt.

As a Total Health Care provider, you can access the Provider Portal to obtain claim status and claim explanation of payment at www.totalhealthcareonline.com

If you need assistance in understanding a payment, denial or adjustment, please contact the Claims Department at (313) 871-2000 or (800) 826-2862.
Your satisfaction is our goal!

Revised 10/27/2011